

On 29 December 2009, on the basis of the seventh paragraph of Article 75.č of the Public Roads Act (Official Gazette of the Republic of Slovenia, no. 33/06 – official consolidated text, 45/08, 57/08 – ZLDUVCP, 69/08 – ZCestV, 42/09 and 109/09), Articles 34 and 36 of the Statute of the Motorway Company of the Republic of Slovenia, d.d., and Article 6 of the Rules of Procedure of the Management Board of the Motorway Company of the Republic of Slovenia, d.d., the Management Board of the Motorway Company of the Republic of Slovenia, d.d. adopted the following

General conditions for the use of the electronic media of DARS d.d. for toll payment

1. Electronic media of DARS d.d. for toll payment and how to use them

1.1 The following electronic toll payment devices of DARS d.d. are used in the stopping toll collection system: the ABC electronic tag (hereinafter referred to as: the ABC tag), the DARS Card and the DARS Transporter Card. The common term for these media is electronic media of DARS d.d.

1.2 The electronic media of DARS d.d. are used for non-cash toll payments for vehicles of which the maximum permissible weight exceeds 3,500 kg for the first (R3) and the second (R4) toll-rate category.

1.2.1 The DARS Card is a prepayment or post-payment toll collection electronic medium. As a prepayment medium, it can be transferred between vehicles and between both toll-rate categories, and as a post-payment medium, it can be transferred between the vehicles of a user who has concluded a Deferred Toll Payment Contract with DARS d.d.

The DARS Card can also be used to pay tolls for vehicles of both toll-rate categories for which reduced toll payment with respect to the EURO emission class is claimed in the toll collection system. In this case, the registration number and emission class of the vehicles must be recorded on the DARS Card, the card is not transferrable and can be used to pay tolls only for this vehicle.

1.2.2 The DARS Transporter Card is a prepayment or post-payment toll collection electronic medium. As a prepayment medium, it can be transferred between vehicles and between both toll-rate categories, and as a post-payment medium, it can be transferred between the vehicles of a user who has concluded a Deferred Toll Payment Contract with DARS d.d.

The DARS Transporter Card can also be used to pay tolls for vehicles of both toll-rate categories for which a reduced toll payment with respect to the EURO emission class is claimed in the toll collection system. In this case, the registration number and emission class of the vehicles must be recorded on the DARS Card; the card is not transferrable and can be used to pay tolls only for this vehicle.

1.2.3 The ABC tag is a prepayment or a post-payment toll collection electronic medium.

For the first toll-rate category (R3), the ABC tag is issued for an individual vehicle. It has the recorded registration number of the vehicle and is not transferable; it can be used to pay tolls only for this vehicle.

For a vehicle of this class, for which a reduced toll with respect to the EURO emission class is claimed in the toll collection system, the emission class and toll-rate category (green tag for R3) are also recorded on the ABC tag. The ABC tag is not transferrable and can be used to pay tolls only for this vehicle.

The ABC tag - as a prepayment electronic medium for the second toll-rate category (R4) - can be transferred between vehicles of this toll-rate category; as a post-payment medium, it can be transferred between the vehicles of a user who has concluded a Deferred Toll Payment Contract with DARS d.d. for a vehicle of this class.

For a vehicle of the second toll-rate category (R4), for which reduced toll with respect to the EURO emission class is claimed in the toll collection system, the registration number and emission class are recorded on the ABC tag and the toll-rate category (blue tag for R4) is labelled. The ABC tag is not transferrable and can be used to pay tolls only for this vehicle.

1.3 The electronic media of DARS d.d. can also be used for non-cash toll payments for the use of the Karavanke road tunnel. The media that can be used for vehicles of the following toll-rate categories are:

- the DARS Card – with or without a record of the vehicle's registration number and EURO emission class: for all vehicles of all four toll-rate categories (the card can be transferred between toll-rate categories and between vehicles of the same toll-rate category);
- the DARS Transporter Card – with or without a record of the vehicle's registration number and EURO emission class: for all vehicles of the third and fourth toll-rate category (the card can be transferred between both toll-rate categories and between vehicles of the same toll-rate category);
- the ABC tag issued for a vehicle of the third toll-rate category – with or without a record of the vehicle's registration number and EURO emission class: for all vehicles of the third toll-rate category (the tag can be transferred between vehicles of this toll-rate category),
- the ABC tag issued for a vehicle of the fourth toll-rate category, with or without a record of the vehicle's registration number and EURO emission class: for all vehicles of the fourth toll-rate category (the tag can be transferred between vehicles of this toll-rate category).

2. Acquisition and adjustment of the electronic media of DARS d.d.

2.1 Points of sale of the electronic media of DARS d. d. for non-cash toll payments, for which transferability between vehicles of the same toll-rate category and between categories has been set out in point 1.2, are located at all exit or entry-exit lanes, except in the ABC system fast lanes, and at DARS d.d., Toll User Centre, Ljubljana, Grič 54 (motorway maintenance base Ljubljana).

2.2 The ABC tag for the first toll-rate category (R3) is issued for an individual vehicle on the basis of a special application filed by the user. The application form is published on the DARS d.d. website (Application for issuing the electronic ABC-R3 tag for the first toll-rate category of vehicles of which the maximum permissible weight exceeds 3,500 kg (R3)).

2.3 The electronic medium of DARS d.d. for payment of reduced tolls with respect to the EURO emission class is issued or adjusted on the basis of a special application by the user. The application form is published on the DARS d.d. website (Application for adjustment and/or issue of electronic media of DARS d.d. for toll payment with respect to the EURO emission classes for motor vehicles of which the maximum permissible weight exceeds 3,500 kg).

2.4 Only one ABC tag and one DARS Card or DARS Transporter Card may be issued per vehicle.

For combinations of vehicles in which the drawing vehicle with or without the trailer moves from the R3 category to R4 and vice versa, in addition to the ABC electronic tag for the toll-rate category in which most journeys are performed, a DARS Card or DARS Transporter Card may be issued to pay for a toll-rate category different from the one recorded on ABC electronic tag.

A user with both electronic media of DARS d.d. who wants to pay a toll with a DARS Card or DARS Transporter Card should remove the ABC tag from its holder before the toll station and remove it from the recommended position for installation to prevent automatic communication in the electronic toll collection system.

3. Prepayment and post-payment use of the electronic media of DARS d.d.

3.1 The electronic media of DARS d.d. can be used as prepayment media on the basis of prepaid toll payment credit. The amount of credit is unlimited.

Prepayment of credit is possible upon the issue of the electronic medium, and later in the so-called combined lanes (see point 4.2.1) at all toll stations of the open toll collection system, and at the exit toll stations of the closed toll collection system (Ljubljana – Koper (Fernetiči) motorway):

- on the basis of paying credit at a toll station;
- on the basis of credit paid to the transaction account of DARS d.d. through the offer published on the websites www.popabc.si or www.dars.si;
- on the basis of the original delivery note on credit prepayment to the transaction account of DARS d.d., when a new electronic medium has been ordered through the Internet.

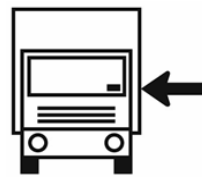
3.2 The electronic media of DARS d.d. can be used as post-payment media by a deferred toll payment, either in connection with a payment or credit card or by concluding a special contract with DARS d.d. The list of payment and credit cards accepted by DARS d.d. for deferred toll payment is published on www.dars.si website.

4. Registration of the passage of a vehicle through a toll station

4.1 The registration of a passage by a vehicle through a toll station in the closed toll collection system includes recording the vehicle at the entry toll station and toll collection with post-payment media for the use of toll road or its section at the exit toll station.

In the open toll system, the passage of the vehicle is recorded at the entry-exit toll station.

4.2 The ABC tag with the accompanying holder should be affixed to the lowest internal side of the windscreen, as shown in the figure.



4.2.1 In the electronic toll collection system with the ABC tag, the passage of the vehicle through a toll station is recorded while driving through the station:

- in the so-called fast ABC lane reserved for vehicles fitted with the ABC tag for automatic toll payment without stopping the vehicle (traffic sign no. III-101).



The passage is recorded at a speed of up to 40 km/h, and on condition of sufficient credit on the ABC tag, or an active post-payment connection of the ABC tag. The distance from the vehicle ahead should be at least eight metres.

- in the so-called combined or mixed lane (hereinafter referred to as: the combined lane), where in addition to automatic toll payment, all other methods of toll collection are possible and credit can be paid to the ABC tag. In this lane, the vehicle must stop, and only continue when the green light flashes (traffic signs no. III-102.1 and III-103).



4.2.2 In the closed toll collection system (the A1 motorway Ljubljana–Koper (Fernetiči)) toll payment at the exit toll station using the ABC tag is possible only when the entry was correctly recorded. Upon entry in the fast lane, the entry toll station is automatically recorded on the ABC tag, which is confirmed by showing your ABC tag data on the display (point 4.2.3) and by the automatic gate opening. In the combined lane, in which the vehicle must be stopped, the entry is recorded when the ABC tag data appear on the display and the green light flashes.

4.2.3 The toll-rate category (R3 or R4) and EURO emission class (E3 for the EURO III emission class or E4 for the EURO IV or higher emission class), if the latter is recorded, and the credit are displayed on the display in the fast or combined lane. In the post-payment ABC tag, the status of the connection, e.g. "POP" (POP DARS or POP Magna is shown in two-line displays) is displayed instead of the credit. This confirms the record of the entry toll station and conditions for automatic toll collection.

In the closed toll collection system, the entry toll station is recorded, and then in the fast lane the gate opens, and in the combined lane the green light flashes, which allows for continuous driving.

If the gate in the fast exit lane in the closed toll collection system or in the fast lane in the open toll collection system does not open, the driver should drive slowly to the gate where another antenna is installed which tries to read the data from the ABC tag. If the gate still does not open, the driver should contact the staff at the toll station through the installed communication system.

4.2.4 At side toll stations in the closed toll collection system, the gates are open to enable the free passage of vehicles fitted with vignettes; therefore, the user should check that the data from his ABC tag are shown on the display upon entry and exit, and that the green light flashes. If not, an entry toll ticket should be taken from the automatic ticket machine or the toll collector, and the toll should be paid upon exit by another means of payment. If the entry toll station has not been recorded on the ABC tag and the user does not present a toll ticket upon the exit, the longest route in the system is charged from the closed toll collection system at the exit.

4.2.5 At the exit toll station in the closed toll collection system, or at the entry-exit toll station in the open toll collection system, tolls can be paid with the ABC tag in the fast or combined lane.

4.2.6 There is no fast ABC lane at the toll station at Hrušica, where all vehicles pay a toll for the Karavanke tunnel. ABC system users can pay the toll in the two combined lanes situated on the rightmost side.

4.2.7 The recording of a passage by ABC tag is not possible in the following cases:

- if the ABC tag has been blocked by the user or DARS d.d. (non-payer, misuse, loss, theft, etc),
- if there is not enough credit on the prepayment ABC tag,
- if the ABC tag is faulty (non-functioning of the electronic medium – loss of communication or poor communication, empty battery).

4.3 In the electronic toll collection system with the DARS Card or DARS Transporter Card (hereinafter referred to as: the DC card), the passage of a vehicle through a toll station is recorded as it passes through the station in the so-called combined lane, where in addition to paying the toll by means of the DC card, all other methods of automatic (the ABC tag) and 'manual' toll payment are possible, and credit can be paid to the DC card. The vehicle must stop here and wait for the green light to flash before continuing.

4.3.1 To successfully record a passage by means of the DC card, the card should be held to the reader (scanner) installed on the toll station cubicle at a distance of approximately 10cm long enough for the toll collector to define the toll-rate category of the vehicle. The toll-rate category (R3 or R4) and emission class (E3 for the EURO III emission class, or E4 for the EURO IV or higher emission class), if they are recorded on the card, and prepaid credit or the status of post-payment relationship, e.g. POP (also POP DARS or POP Magna,...in two-line displays) are displayed. When the transaction is completed, the green light flashes and the vehicle may continue through the toll station.

4.3.2 In the closed toll collection system (the A1 motorway Ljubljana – Koper (Fernetiči)), the entry toll station is recorded on the DC card upon entry. The data on the DC card in point 4.3.1. above are shown on the display, the green light flashes and the gates at the head or main toll stations open.

At side or smaller toll stations in the closed toll collection system, the gates are open to enable the free passage of vehicles fitted with vignettes; therefore, the user should check to see that the data on his DC card are shown on the display upon entry, and that the green light flashes. If not, the driver should take the entry toll ticket and pay the toll upon exit by another means of payment. If the entry toll station has not been recorded on the DC card and the user does not present a toll ticket upon the exit, the longest route in the system is charged from the closed toll collection system at the exit.

4.3.3 At the exit toll station in the closed toll collection system, or at the entry-exit toll station in the open toll collection system, a toll can be paid by means of the DC card only in the combined lane.

4.3.4 Recording of the passage by means of the DC card is not possible in the following cases:

- if the DC card has been blocked by the user or by DARS d.d. (non-payer, misuse, loss, theft, etc.),
- if there is not enough credit on the prepayment DC card,
- if the DC card is faulty (non-functioning of the medium – loss of communication).

5. Other conditions for the correct use of the electronic media of DARS d.d.

5.1 Vehicles with a maximum permissible weight above 3,500 kg are not allowed to pass through the toll station in the lane intended only for vehicles with a maximum permissible weight below 3,500 kg, which pay tolls by vignette, and which is indicated as such by traffic signs.

5.2 The user of an electronic medium of DARS d.d. is obliged to acquaint the drivers of his vehicles, or other persons or drivers who use his electronic medium with the conditions of their use in the electronic toll collection system.

5.3 On each electronic medium of DARS d.d., there is a serial number. Upon collecting the ABC tag, the user receives a special identification card, which, in addition to the serial number, bears an identification number which is intended solely for the user. Thus, the anonymity of toll station use is guaranteed to users of the electronic media of DARS d.d., except in cases when the registration number of the vehicle is stated on the medium, i.e.:

- when claiming for reduced toll with respect to a EURO emission class;
- when the ABC tag is used to pay a toll for the first toll-rate category (R3);
- under a Deferred Toll Payment Contract with DARS d.d.

5.4 On the www.dars.si website, continuous free access to the records of toll station passages performed with a particular electronic medium of DARS d.d. is enabled via a special User Portal and on the basis of a username given to the user.

5.5 DARS d.d., Toll User Centre should be immediately informed any each change of ownership of a vehicle or a user of a vehicle-linked electronic medium of DARS d.d. by a special form published on the www.dars.si website.

5.6 In the case of loss or theft of an electronic medium, the user should immediately notify DARS d.d., Road Toll User Centre (fax no. +386 (1) 518 8 305; e-mail address cuc@dars.si). Upon receipt of the notification, further use of the lost or stolen electronic medium will be disabled.

5.7 The use of an electronic medium of DARS d.d. of which the conditions for use have been violated, or on which unpaid toll has been recorded, is disabled by putting the medium on a 'stop list'. The medium is deleted from the 'stop list' when the reason(s) for the listing no longer apply.

5.8 Users may start using the ABC tag for the first toll-rate category (R3) and the electronic medium of DARS to pay toll with respect to the EURO emission class upon receipt of the electronic notification by DARS d.d. stating that the information on the medium-linked vehicle has been entered into the electronic toll collection system. This information is recorded automatically on the electronic medium upon the first transit of the vehicle for which the medium has been adjusted or issued through the so-called combined lane of the toll station.

5.9 To help users and solve potential claims related to the electronic media of DARS d.d., DARS d.d., Road Toll User Centre is available every working day from 6.30 am to 8 pm, and on Saturdays from 8 am to 1 pm at DARS d.d., Ljubljana, Gric 54 (exit Ljubljana – Brdo); by e-mail: cuc@dars.si; or by telephone: +368 (1) 518 83 64 or 080 15 03.

6. Validity of general conditions for the correct use of the electronic media of DARS d.d.

These general conditions enter into force on the day following their publication in the Official Gazette of the Republic of Slovenia.

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Mateja Duhovnik
Chair of the Management Board of
DARS d. d.